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## Dome Achieves Endorsed Supplier Status of Best Western International



For over 20yrs Dome has been providing its clients with a wide variety of cost effective property services. We are proud to announce that Dome has recently become an endorsed supplier of Best Western International. Some of the services available to Best

Western members include: flood, fire & water damage restoration, mold remediation, asbestos abatement, indoor environmental testing and consulting, flooring and general contracting services.

Best Western International is the largest hotel brand in the world with over 4,000 hotels in 80 countries. Their uniqueness is found in each hotels charm and local appeal while maintaining a commitment to quality, service and value. We would

like to thank all those at Best Western who helped make this possible and look forward to the opportunity to work with the all the staff and members in the Best Western organization. In addition, we would look forward to meeting all of you at the annual Best Western Conference in Phoenix, Arizona in October. Dome will have an exhibitors booth at the show and invite anyone who is in Phoenix at that time to drop by to say hello.

### Dome's Professional Associations



We are happy to announce that once again Dome Services Group will be hosting a seminar titled "**Everything you always wanted to know about Restoration, Remediation and Indoor Environmental Testing but Were Afraid to Ask**". This will be a half day breakfast & lunch session to be held, once again, at the **Dome Head Office in Markham, Ontario on December 7, 2009.**



The instructor for the material presented will be Frank Haverkate of Haverkate & Associates. Mr. Haverkate owns a leading



Indoor environmental testing and consulting company in

Toronto. He has trained extensively in Europe, United States and Canada and has over 15 years of experience in the restoration and remediation industry. He is also a master trainer for the Indoor Air Quality Association and is the President of the Toronto Chapter. In addition,

Charles Queenville a well respected insurance professional from CB&G Insurance will be on hand to answer any questions relating to the handling of insurance claims resulting from flooding, fires, mold etc.

The half day session will feature complementary breakfast and lunch and is open to all property owners and managers **free of charge**. So reserve your spot early, bring your questions and get ready for a phenomenal learning experience that will help you prepare and deal with your next disaster.

### DID YOU KNOW?

**Fact:** In 1994 Ministry of Health Canada and the EPA in the U.S.A made direct links between polluted indoor spaces and a variety of health problems? The EPA found that on aver pollution indoors can be 6 to 10 higher than the outside air in most cities.

**Fact:** Employers can now be criminally liable for poor indoor air quality. Bill C-45, an act to amend the Criminal Code, which came into effect March 31, 2004 clearly defines who is responsible for the safety of persons in the workplace and allows for prosecution under charges of criminal negligence

when those responsibilities are recklessly or wilfully disregarded. This includes poor working conditions due to poor indoor air quality.

**Fact:** A dead mold spore is just as toxic as a live one. Killing mold spores with bleach or a biocide only kills its viability. The mold still retains the mycotoxins


that can be harmful to your health.

**Fact:** Poor Indoor Air Quality can result in sick building syndrome which is one of the leading causes of employee absenteeism and costs businesses millions of dollars a year in lost time and productivity.




# Protecting your Property from Flood, Water Damage and Mold Growth

As a property owner, manager or tenant one of the scariest situations to deal with is the threat of flooding and or water damage resulting from broken pipes, backed sewers, roof leaks, foundation and building envelope issues etc. which can lead to even scarier situations such as potential mold growth. Preparing for a disaster is the most important factor for ensuring that you avoid the disaster or at the very least minimize damage resulting from the disaster. Lack of preparation can result in thousands of dollars in lost productivity, revenues, and corporate assets. Below are some tips for preventing flooding, water damage and mold growth.. For a more detailed disaster preparedness guide please email your request to emmanuel@domeservicesgroup.com

## Tips on Preventing Flooding, Water Damage and Mold Growth

- Conduct regular roof inspections to ensure there is no pooling of water. 
- Conduct regular inspections of your buildings foundations looking for cracks/holes and damp areas.
- Ensure insulation and vapour barriers are installed correctly and at the proper R-Value, thus preventing condensation on cold surfaces.
- Condensation on windows can indicate faulty windows, caulking or a unhealthy build up of humidity in the building.
- Indoor Relative Humidity should never exceed 60%.
- Clean gutters and downspouts regularly.
- Ensure sprinklers are aimed away from the property.
- Ensure ground is sloped


away from the property.

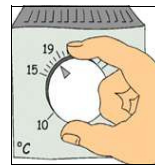
- Conduct regular checks for leaky or rusty pipes, dripping faucets, running toilets. 
- Conduct regular checks of hot water tanks.
- Conduct regular checks of sprinkler system.
- Ensure all taps are turned off after use.
- Look for signs of water damaged building materials which would indicate water leaks.
- Musty smells can indicate water infiltration.
- Install back flow prevention covers on all sewer drains.
- Crawl spaces should be well ventilated and poly sheeting should be placed over dirt to prevent moisture from evaporating in from the ground.
- Ductwork/Filters/HVAC systems/Cooling Coils/Drain Pans—they should be regularly maintained and sanitized to prevent biological growth. 
- Installation and proper maintenance of a HEPA filtration system to your furnace or HVAC will great improve your indoor air quality.
- Dirt/Dust Removal—an environment that is dirty or dusty is far more conducive to mold problems than a clean one. Dust, dirt and grime are often composed of organic material, which is a staple of the toxic mold spore diet. 
- Ensure that proper air exchange is maintained in your home or building. Failure to



do so can lead to high levels of carbon dioxide leading to sick building syndrome and high levels of humidity that could lead to condensation and mold growth.

## How Can you Help if a Flood Does Occur?

- If possible stop the source of water. Call a plumber if necessary. 
- Disconnect power to the affected areas. Remember water is an excellent conductor of electricity. DO NOT use any electrical appliances. Call an electrician if necessary.
- Set your thermostat or humidifier to 72 degrees Fahrenheit to speed up drying.



- Remove any standing water from floors, carpets or furniture with squeegee, mops, rags.
- Move wet items (including area rugs) to a dry place.
- Place wax paper under furniture legs
- Punch holes in sagging ceilings to relieve trapped water.

## What You Should Do if You See Mold Growth or Suspect Poor Indoor Air Quality?

- A reputable Indoor Air Quality Consultant can conduct a series of tests such as air sampling, infrared imaging and moisture meter testing of building materials, as

well as the use of mold detection dogs to pinpoint sources of water infiltration and mold growth.

- An Indoor Air Quality Consultant will produce a scope of work, outline corrective action and recommend a qualified contractor to perform the remediation necessary. **Dome Services Group is a Master Certified Restoration Company** and we regularly recommend qualified Indoor Air Quality Consultants to our Clients.

**Dome's  
IICRC  
Certifications**

**Antimicrobial  
(Mold) Remediation**

**Master Water  
Restorer**

**Master Fire and  
Smoke Restorer**

**Upholstery/Fabric  
Cleaning**

**Carpet Repair and  
Reinstallation**

**Odor Control**

**Carpet Color  
Correction**

## Dome Publications

**A Guide to Water  
Damage Restoration**

**A Guide to Mold  
Remediation**

**A Guide to Asbestos  
Legislation &  
Abatement**

**A Guide to Allergy  
Proofing Your Home**

**A Guide to Disaster  
Recovery Planning**

For a copy of any of these guides please email your request to  
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@domeservicesgroup.com